

COXWELL HALL

of Faringdon

A shared passion for dementia living



*A shared passion for
enjoying life*

*“I feel very fortunate that my dad is at
Coxwell. The staff treat him like one of
their own family which is lovely.
They are so experienced in dealing
with complex dementia.
The staff are always welcoming and
happy to see me, which means a lot.”*



*A shared passion for
just being there*

Where nothing but the best is good enough

Our Centre of Excellence for specialist dementia care is designed specifically to cater for residents with highly complex behaviours.

Our approach delivered in a warm caring environment has earned us a reputation for succeeding where others may not. We are proud to deliver the best quality of life through our compassion, respect and commitment to every individual's needs. We are here to help you.

From our first good morning to wishing residents a goodnight we are here to make every day the best possible day.

We work together to help our residents thrive, as a community that cares, our only routine is the residents routine, where every detail counts, from the food we serve and enjoy together, to ensuring our residents feel safe, happy and have people they are connected to.

The carefully designed facilities are set out to aid calm, and for residents to maintain motivation and keep active, from the communal areas to the privacy of a bedroom, our understanding is focused on maintaining the right environment to support every need.

Exemplary care in stunning surroundings

Coxwell Hall is a 19th Century Grade II listed home, set in the Oxfordshire countryside near the market town of Faringdon.

A wonderful location offering a warm welcoming community with specifically designed facilities for specialist dementia care where residents can thrive and enjoy the lifestyle they deserve.

Building on over 30 years of knowledge, expert training and understanding has set the foundation at Coxwell Hall to ensure the very best care and wellbeing for our residents. Our innovative approach has enhanced the lives of many, we are proud of our achievements and our capacity to meet every need and exceed expectations.

At a glance

Care

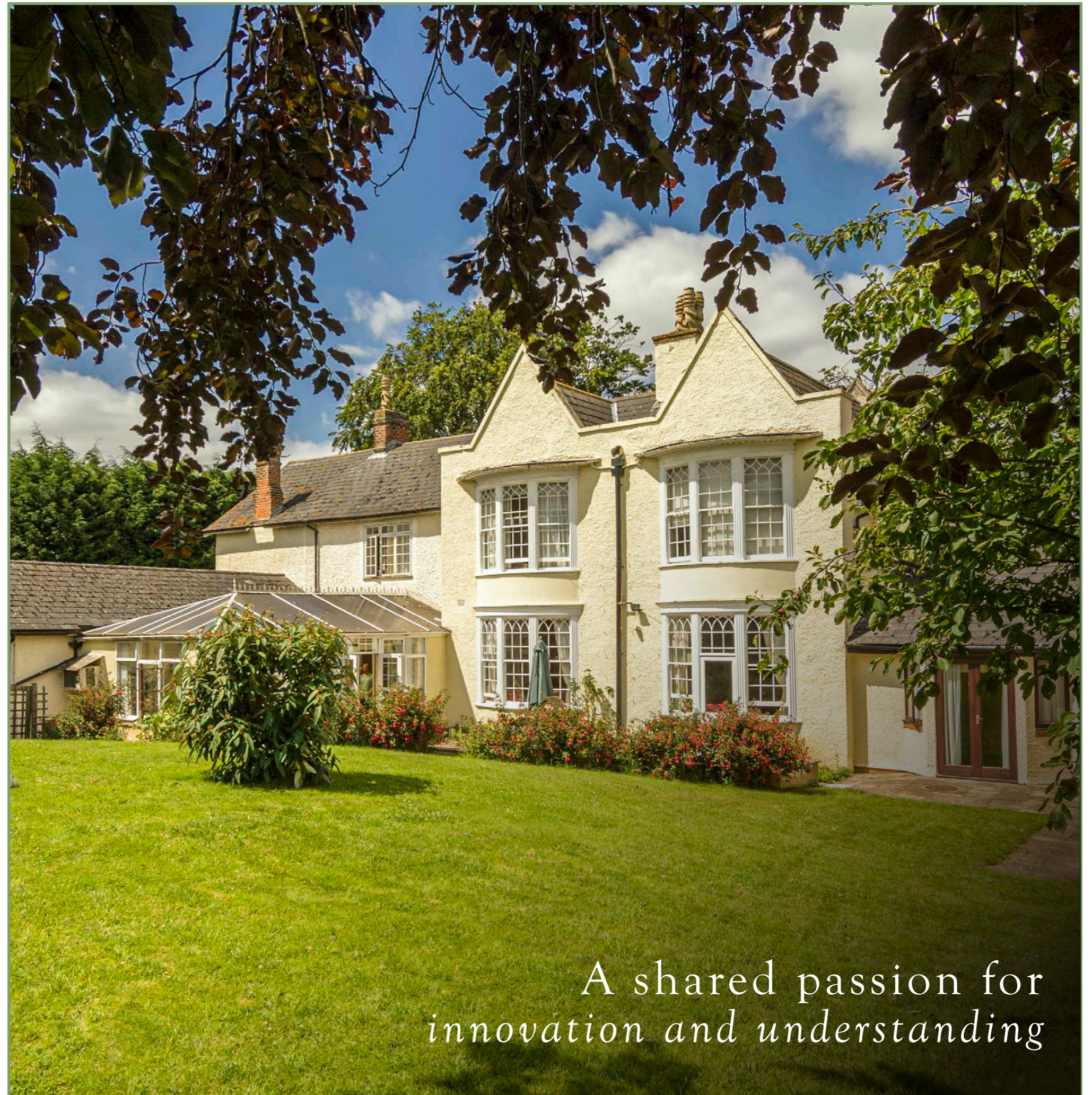
- ✓ Specialist dementia
- ✓ Respite/short stay
- ✓ Placement breakdowns
- ✓ Palliative
- ✓ Mental health
- ✓ Challenging behaviour
- ✓ Nursing care (RGN & RMN)
- ✓ Experienced care teams

Happiness

- ✓ Residents encouraged to enjoy their own schedule
- ✓ Wide variety of activities
- ✓ Visiting entertainment
- ✓ Trips out to attractions
- ✓ Lunch with staff
- ✓ Visitors welcome anytime
- ✓ Private visitor areas
- ✓ Pets welcome

Facilities

- ✓ Social lounges and quiet areas
- ✓ Restaurant with varied menus
- ✓ Single and double en-suite rooms
- ✓ Hair and beauty salon
- ✓ Cinema room
- ✓ Kitchen facilities
- ✓ Landscaped gardens
- ✓ On site parking
- ✓ omi interactive sensory system
- ✓ Myo resident/relative communication platform



*A shared passion for
innovation and understanding*



A shared passion for a lovely cup of tea

Our care ethos

Person centred care is at the heart of all we do, we all have individual qualities and our care is centred on a dedicated team that reflects each individual's needs. We see the person not the condition and respect and get to know the people we share our home with.

We see our residents time with us as the next chapter in their life, and we promote independence where possible.

We are an extension of your family and here not just for our residents but also those nearest and dearest.

About us

Our reputation for excellence has been driven by over 30 years' experience of delivering high quality bespoke care and support.

As an independent group we are dedicated to providing exceptional service and unrivalled care, in homes that offer a relaxed, meaningful way of life.

Our award winning team shares a passion that is represented by our core values, of understanding both our residents and their families, supporting individual needs, promoting happiness and wellbeing and providing exemplary care and innovation.

Our ethos, powered by our passion to deliver the best quality authentic care cascades from the group management to every member of the team, ensuring we deliver a thriving, welcoming community that offers our residents security, compassion and the freedom to be themselves.

The high level clinical skills, empathy, kindness and understanding we offer, along with our specialist facilities are here not only to enhance the quality of life of our residents but to reassure you too.



A shared passion for understanding you and your family



A shared passion for your happiness and wellbeing



A shared passion for supporting your individual needs



A shared passion for exemplary care and innovation

*A shared passion for
a good laugh*

Happiness and wellbeing is at the heart of our passion

With many years of expertise in dementia care, we are able to provide the understanding, expertise, and empathy needed to help our residents live life well, following the person centred relationships that shape the life-enhancing support we provide.

Practitioners providing dementia support receive a training programme that drives a comprehensive understanding of dementia and distress behaviours. The comfort, health, awareness, and wellbeing, of our residents is at the heart of all we offer.

Our approach also takes in an understanding of many non-medical factors, absorbing key details from past experiences and family relationships to precious home memories and more.

Facilities and innovation

Our experience in dementia means we work closely with our interior designers keeping our residents needs at the heart of our designs.

There are many communal areas around Coxwell, lounges and dining rooms in both Coxwell Hall and the Mews, see residents freely choosing their spot to participate in activities and enjoy meals together with our staff, we encourage a community feel, boosting engagement and promote a fun but practical, safe environment.

Being able to move around is very much on the agenda, residents are free to roam and find the space they feel most comfortable in at any time.



Resident Accommodation

Each room has a memory box just outside, working as a sign post but also a reminder of things that a resident may cherish. Inside residents enjoy a spacious welcoming comfortable bedroom, set up to minimise concerns for safety and reducing anxiety. A home from home setting, where residents own furniture can bespoke rooms to create a known environment. State of the art beds are supplied to encourage a good night's sleep and support issues with movement or other medical needs.



Specialist Features

We offer advanced technological solutions to enhance engagement, which includes a fully equipped sensory room, that provides gentle relaxation and stimulation for our residents.

Mobile Light tables, are available to stimulate or provide comfort and recreation in and around the home.

Myo, a specialist, secure, social media platform is also available to share with family friends. This system keeps communication channels between family and residents open through video calls, builds picture library's and ensures we can all enjoy those special moments.



*A shared passion for
those special moments*

A shared passion for *the great outdoors*



Enjoy the great outdoors

Coxwell Hall is surrounded by secluded secure gardens, where residents are actively encouraged to both relax or partake in gardening activities, areas of planting are designed to aid sensory orientation, a place where residents can enjoy the benefits that the outdoors can bring and also find a peaceful place to share with family and friends.

Getting out and about

The Coxwell Hall mini bus is available for both residents and relatives to enjoy excursions away from home.

We encourage residents to enjoy outings into the local community accompanied by team members. Regular shopping visits or trips to garden centres are much enjoyed, as are frequent outings to a local pub.



Activities

There is always something to do at Coxwell Hall, our activities coordinator has a very busy role. As a community we encourage residents to keep active and do as much as they can for themselves, maintaining their interests, something we also encourage through family interactions.

If people are not busy in the garden or sensory room they may well be baking, a Coxwell favourite, the fragrance of freshly made cake is frequently wafting through the building.

TV facilities are set up for communal enjoyment, and we often enjoy a cinema night at home. Music is also very important to us and something you will always find at Coxwell, sometimes we share musical entertainment with visits from the local school.

Eating well – our passion for food

Seasonal menus reflect availability of produce and our resident's needs.

Our food is prepared using local quality ingredients to ensure a well-balanced and nutritious diet for all our residents. Our team of professionally trained chefs understand how healthy, appetising food with good nutrition and hydration is essential to the physical and mental well-being of our residents.

We often take a trip round the world with an exciting variety of dishes to keep things interesting. Snacks and drinks are available throughout the day and night as required.



*A shared passion for
trying something new*



*A shared passion for
looking and feeling your best*

Feeling well, looking better

We know wellbeing is not just about how we feel inside, our hair salon is open to residents every other week with a hairdresser (who is also a qualified nurse practitioner) visiting to make residents feel and look their best. We also have a Nail and Foot spa in operation to ensure the finer details are looked after too.

Visitors are always welcome

There are no restrictions on visiting times and we do not limit numbers of visitors so families can come together (Unless friends and relatives have been informed of circumstances that may prevent this).

There are cosy private areas that have been specifically set up for residents to enjoy a cup of tea, and spend time with their visitors, (they can also invite them to their room).

Visitors are also able to visit during meal times and join their relatives or friends for a meal. Relatives are also very welcome to join residents in activities and events. We also welcome well behaved family pets when visiting.



A shared passion for *individual care*

Care is at the centre of our passion

Our understanding developed over many years, is centred on individual needs and investment in the relationships we build with family and friends. At Coxwell, we ARE your family. We know that creating an accessible welcoming community founded on knowledge, understanding and innovation, delivers an environment that is conducive for not just residents to find positivity, empathy and exceptional levels of care, we offer reassurance and comfort to you too.

Coxwell is not just about residential care, it is a place that we all share and welcome as home. Residents are encouraged to be active and do what they want to do when they want, no day is prescriptive, a happy, relaxed home is our core passion.

Placements

At Coxwell Hall we take admissions from a range of situations, which include placement breakdowns (which might originate in their own home or other care environment). We have the skills to support individuals with behaviours that challenge, who may need close management of complex dementia and mental health needs.



Respite - helping you live with dementia

In situations where families are looking after their loved ones at home, Coxwell can provide respite to support circumstances where a break is much needed, giving loved ones a rest, especially if they are caring for an elderly partner.

The process can also encourage confidence in transitioning to Coxwell on a longer term basis, knowing how the system works for both parties can be an immense relief.



Specialist dementia care

Our high-level staffing ratio, is led by Registered Nurses (RGN & RMN) supported by highly trained skilled practitioners giving specialist care around the clock. Staff are trained to offer a supportive non-confrontational, calm approach that manages behaviours, delivering a consistent approach to the needs of each individual, that helps to prevent anxiety.

Where challenging behaviour may impact, our response to a situation be it an internal or external anxiety is to utilise our skills to reduce distress through appropriate diagnosis of conditions, and an understanding of resolving situations that may create disorientation or frustration for individuals. We always seek to manage the underlying cause of a problem, rather than simply dealing with the response. Each resident will have a bespoke programme created to make every resident living with dementia at Coxwell feel safe and secure.



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